

In addition, this research analyzed the changes that could occur in team members' KSAs test due to changes in their demographic variables.

5.2. Summary

This research adopted Fine Company as a case study and focused on measuring the level of teamwork KSA and team performance. It studies the relationship between the independent variable of teamwork KSA and dependent variable of team performance using WUE survey, it also discussed if team members' KSAs test results could change due to changes in their demographic variable.

Chapter 1 discussed the purpose of the research, the scope, the objectives, the research model and hypothesis. The model built on considering two main hypotheses: the first assumed that teamwork KSA has significant relationship with team performance and the second assumed that team members' KSAs test results could change due to changes in their demographic variables.

Chapter 2 presented the research that discussed the teamwork performance, characteristics and factors that affect team performance, effectiveness and dynamics. In addition, it discusses the main instruments were used to measure the teamwork performance and the factors that affect teamwork performance. Then there was a review on the studies specialized in the teamwork KSA and its relationship with the team performance. It was mentioned that most research results supported the impact of teamwork characteristics and team performance example: Delarue et.al (2008), Aleksander et.al (2005), Dreu & Laurie (2003), Uhl-Bien & Green (1998). In addition, many research results support the significant relationship between teamwork KSA and